



DEPARTMENT OF THE ARMY
HEADQUARTERS, U.S. ARMY ARMOR CENTER AND FORT KNOX
FORT KNOX, KENTUCKY 40121-5000

REPLY TO
ATTENTION OF:

ATZK-EO (600)

1 November 1999

MEMORANDUM FOR

Commanders, All Units Reporting Directly to This Headquarters
Directors and Chiefs, Staff Offices/Departments, This Headquarters

SUBJECT: Thunderbolt Six Policy Memo No. 37-10 – Equal Opportunity (EO) Complaint Procedures

1. Reference Army Regulation 600-20, 15 July 1999, Army Command Policy.
2. I want all soldiers and their family members to know that their EO complaints will be addressed in a prompt, professional manner regardless of race, color, religion, gender, or national origin. I also want to emphasize that I will not tolerate any acts of reprisal or attempt to suppress anyone who wants to file a legitimate EO complaint. Any commander or agency receiving an EO complaint will immediately contact their unit EO Advisor for guidance and assistance.
3. If you believe you have an EO complaint, I recommend you inform your chain of command first to afford them the opportunity to resolve the issue. Although I strongly encourage the processing of EO complaints through the chain of command, it does not serve as the only channel available to resolve complaints. If you have a complaint against a member of your chain of command, you may use other channels, such as the next higher echelon in the chain of command, your EO Advisor, the Installation EO Office, the EO Hotline at (502) 624-3678, the Inspector General's Office, or the Chaplain's Office.

B. B. BELL
Major General, USA
Commanding

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